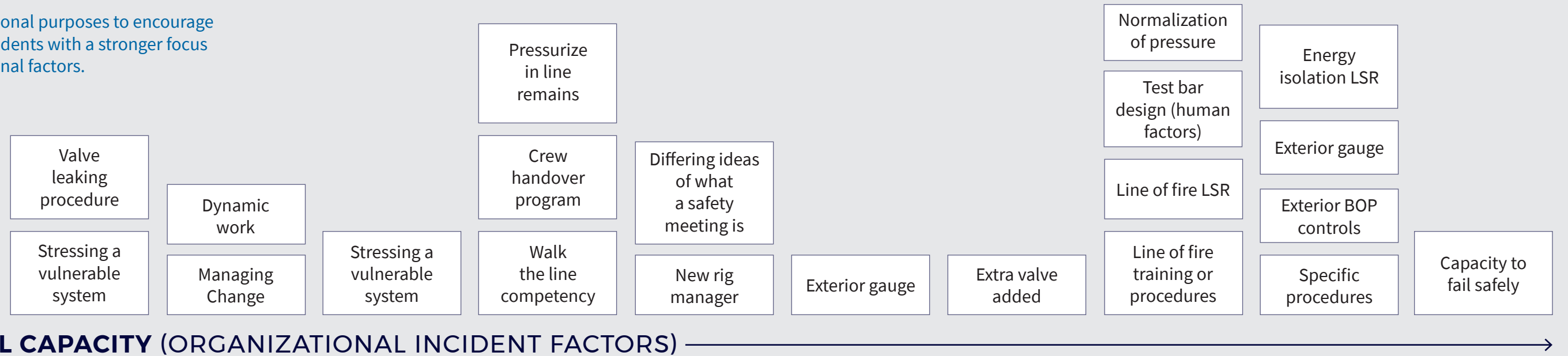


BUILDING CAPACITY TO MANAGE PRESSURE

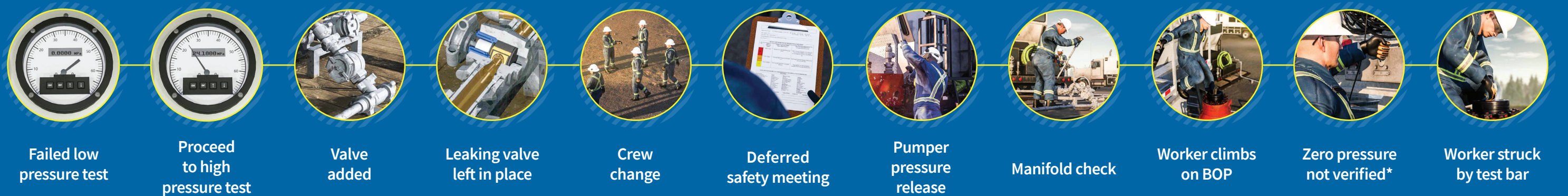


Expanded Event Factors Timeline

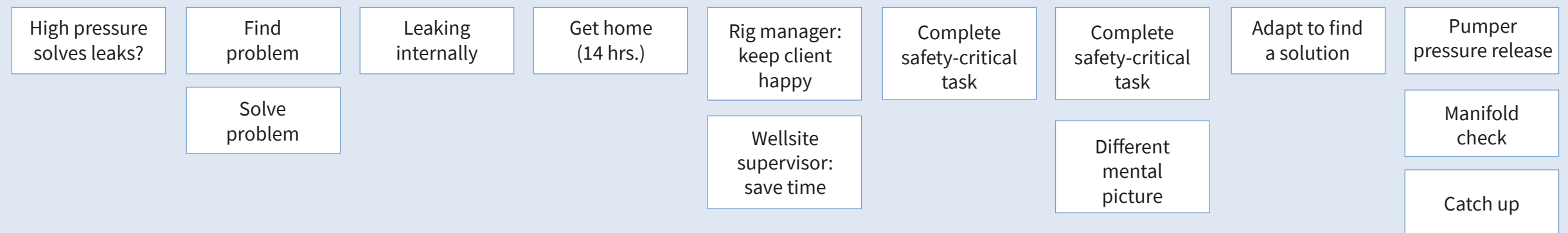
This timeline is for educational purposes to encourage industry to investigate incidents with a stronger focus on human and organizational factors.



OBSERVABLE ACTIONS



PSYCHOLOGICAL CAPACITY (HUMAN INCIDENT FACTORS)



Based on the concepts of Todd Conklin, Andy Baker and Martha Acosta. *Denotes a [counterfactual](#)