Event Review Quick Reference

OVERVIEW

- A practical alternative to traditional fault-finding investigations and complex Root Causes Analyses
- Designed to focus on deep, systemic and organizational improvements, not superficial behaviors
- Ideal for events with multiple, complex human or organizational errors

THE EVENT REVIEW PROCESS

1 Lead an After Action Review	2 Write Target Question	3 Create Timeline & Find Anomalies	4 Ask Six Levels of Questions	5 Distill 3-7 Best Process Improvements	6 Share Apply & Follow Thru
Build trust and share initial info	Focus on desired end state	Reveal the 3-7 most important anomalies to explore	Reveal systemic causes & solutions	Choose the 3-7 highest value process improvements	Share and apply results then follow thru

SIX LEVELS OF QUESTIONS TO ASK OF EACH ANOMALY

	Q: How do front line experts usually do this task?
	Q: What Individual Actions led to this anomaly?
	Q: What Situational Factors led to this anomaly?
	Q: What Supervisory Factors led to this anomaly?
	Q: What Organizational / Cultural Factors led to this anomaly?
	Q: What Process Improvements do you suggest?